

**John B. Lacson Foundation Maritime University-Molo, Inc.
College of Business
Iloilo City**

WORK RELATED PROBLEMS AMONG CUSTOMS BROKERS

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Abstract

This study aimed to determine the work related problems among Customs Brokers. The researchers used a semi-structured interview questionnaire in the gathering of data. The informants of the study were the 10 Licensed Customs Brokers who are currently practicing their profession in the industry. The study was anchored on the epistemology of constructivism and interpretivism.

Narrative inquiry as a method was also utilized in the study. Purposive quota technique was utilized in this study and findings revealed the following work-related problems encountered: 1) demands from clients, 2) downsides of computerization, 3) licenses, permits and regulatory requirements, and 4) flaws in management.